



Republic of the Philippines
 Department of Health
 Center for Health Development – Central Visayas
EVERSLEY CHILDS SANITARIUM AND GENERAL HOSPITAL
 Jagobiao, Mandaue City, Cebu 6014
 Tel Nos: (032) 346-2468/345-1114 Email Address: ecschdcv@gmail.com
 The 1st ISO Certified DOH Retained Hospital in Visayas and Mindanao



CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **DR. PYTHAGORAS M. ZERNA**, Filipino, of legal age, Medical Center Chief of Eversley Childs Sanitarium and General Hospital, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) Eversley Childs Sanitarium and General Hospital has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through tarpaulins or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 25th of March, 2021 in Jagobiao, Mandaue City, Cebu, Philippines.

PYTHAGORAS M. ZERNA, MD, DPBS, FPSGS, FPCS
 Medical Center Chief
 Eversley Childs Sanitarium and General Hospital

SUBSCRIBED AND SWORN to before me this 25 MAR of 2021, _____ in _____, Philippines, with affiant exhibiting to me his/her PRC ID No. 0089247 valid until 01 March, 2023 at Cebu City.

ATTY. ELIBERTAY CARRERA
 Notary Public - Until Dec. 31, 2021
 Notarial Commission No. 2020-06
 Mandaue City and Municipalities of Liloan,
 Consolacion, Compostela and Cordova, Cebu
 Ellian Tower, Centro, Mandaue City
 PTR No. 1058522 / Mandaue City / 01-04-21
 IBP OR No. 138210 / Tagbi City / 01-04-21
 Roll No. 38788 / MCLE No. VI-0021657

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