



Republic of the Philippines  
 Department of Health  
 Center for Health Development – Central Visayas  
**EVERSLEY CHILDS SANITARIUM**  
 Jagobiao, Mandaue City, Cebu 6014  
 Tel Nos: (032) 346-2468/345-1114 Email Address: [ecschdcv@gmail.com](mailto:ecschdcv@gmail.com)



The 1<sup>st</sup> ISO Certified DOH Retained Hospital in Visayas and Mindanao

## CERTIFICATE OF COMPLIANCE

*Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes*

I, **DR. PYTHAGORAS M. ZERNA**, Filipino, of legal age, OIC – Medical Center Chief of Eversley Childs Sanitarium, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) Eversley Childs Sanitarium has established its service standards known as the Citizen's Charter that enumerates the following:
  - a. Vision and mission of the agency;
  - b. Government services offered;
    - i. Comprehensive and uniform checklist of requirements for each type of application or request;
    - ii. Step-by-step procedure to obtain a particular service;
    - iii. Person responsible for each step;
    - iii. Maximum time needed to conclude the process;
    - iv. Document/s to be presented by the applicant or requesting party, if necessary;
    - v. Amount of fees, if necessary; and
  - c. Procedure for filing complaints.
- 2) The Citizen's Charter is posted as an information billboard through tarpaulins or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English and/or in the local dialect and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this NOV 28 2019 of \_\_\_\_\_, 2019 in \_\_\_\_\_, Philippines.

PYTHAGORAS M. ZERNA, MD, DPBS, FPSGS, FPCS  
 OIC – Medical Center Chief  
 Eversley Childs Sanitarium

**SUBSCRIBED AND SWORN** to before me this (day) of (month) (year) in (city, province), Philippines, with affiant exhibiting to me his/her (government-issued ID) issued on (date of issuance) at (place of issuance).

**NOTARY PUBLIC/ ADMINISTERING OFFICER**

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**ATTY. ENRIQUE E. LACERNA**  
 Notary Public for Cities and Province  
 11-11 Department 31, 2020  
 Ref No. 51374  
 9 D JARVIS ST. CEBU CITY  
 18P - AR347341 - 12/09/2018/C.C.  
 PTR-1661234 / 12-27-2018/C.C. / FOR 2019  
 MCLE IV-0001957 - 5/23/2011  
 MCLE V-0004972 - 12/2/2014